Message: Re: Couple more logging questions

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From Kraft, Emily **Date** Friday, February 3, 2017 10:48 AM
To Laura Griggs
Cc

Hi Laura - Please see my responses below.

Sent from my iPhone

On Feb 3, 2017, at 8:21 AM, Laura Griggs <treasurer@faithmaternity.com> wrote:

Hi Emily -

Sorry to bother you again! Just a few more questions about logging client info since I think we've (almost) got the new system figured out.

I don't see anywhere on the online portal where we log what type of classes the clients took. The monthly client form just has the series of Yes/No questions. Just wanted to make sure that was correct and that we do not have to log online the qualifying classes online like we used to. We still keep paper copies of all that information in the clients' master files.

You only need to keep the individual class records in the client's master files. You don't need to report on the monthly form which class(es) the client took that month.

We wanted to check in on the uploading clients with a pre-Feb due date? I know you had said ITSD was looking into that.

It was my understanding that ITSD deployed a fix for that on Monday night, so you should be ok to start entering them now. If you still have trouble, let me know and I will relay that to ITSD.

Lastly, for clients in residential care, does the daily amount billed still includes all their education and case management like it did in the previous grant year?

We are no longer reimbursing for residential care as a flat daily fee that lumps all services together. Reimbursement is now based on actual expenditures. I'm currently out of the office today, but I would be happy to give you a call early next week to help explain.

Thank you so much!

Laura